

Brittany Gada

From: doug_wells@comcast.net
Sent: Friday, January 27, 2023 4:16 PM
To: Brittany Gada
Subject: [EXTERNAL] Queenz Restaurant Meeting - CU2022-0006 & -0007

CAUTION: This email originated from outside the City of Beaverton. Exercise caution when opening attachments or clicking links from unknown senders.

Hi Brittany,

Here's a contemporaneous email to Drew on Friday night just after midnight / technically Saturday morning. July 22/23, 2022.

This is yet another example of Queenz not trying at all to turn the music off or at least down when requested.

Thx,
-Doug
Doug Wells
8170 SW maple drive
503-866-2749

From: doug_wells@comcast.net <doug_wells@comcast.net>
Sent: Saturday, July 23, 2022 12:34 AM
To: 'Drew Vanderveen' <dvanderveen@beavertonoregon.gov>
Cc: 'lora_wells@comcast.net' <lora_wells@comcast.net>
Subject: RE: [EXTERNAL] RE: noise issues

Hi Drew,

It's just after midnight Friday night, and I spoke with officer Jacobs after calling dispatch three times tonight. I walked down to Queenz Asian Cuisine after the second time I called and watched as officer Jacobs showed up and spoke outside with who I believe to be Tracy and another couple of women. The music wasn't turned down or base reduced or anything, and I heard Tracy audibly laugh after officer Jacobs walked away.

I called dispatch a third time and asked that the officer call me, which he did at maybe 12:05 or so. He initially said when he drove by the first time he didn't think the sound was too much. He asked if I was just standing there waiting to hear sound that's too loud. He said the second time he showed up he did hear the loud base and that he was told this is a live band and it's the last event of the summer; and he said they told him they'll be done by 12:30pm. I asked what happened to the quiet hours 10pm to 7am, and I mentioned it's the constant base that especially in our house diagonally immediately across the street that's the problem.. and that Queenz doesn't appear to even care to turn the base down after he/our police shows up a second time.

So, I'm concerned officer Jacobs feels this isn't a big deal and perhaps the Queenz folks get that feeling from officer Jacobs as well, unfortunately.

We can hear and feel the base inside our home, and I bet other homes can too (albeit at perhaps a quieter level).

Anyway, I'm supportive of fining Queenz and denying them any use permit that might allow for operating as an event space or bands or music venue after 10pm. I'd feel differently if it seemed they are trying to deaden the base, turn the base down, re-orient the speakers, and respond promptly when an officer shows up.

It's 12:28pm and the base is still thumping. I sure hate the idea that I feel the need to bother with following up later tonight if the sound doesn't stop or lessen after the 12:30 pm time officer Jacobs gave them. I wish he hadn't given them a free pass like this, because it further burdens us to monitor and report, etc. and it gives Queenz a free pass to ignore the 10pm to 7am quiet hours... because officer Jacobs said so...

...

Anyway, please let me know if there's anything more I can do to help make sure that Queenz, in view of their continuing violations, isn't given any sort of use permit for this property.

Thanks,
-Doug

From: doug_wells@comcast.net <doug_wells@comcast.net>
Sent: Wednesday, June 15, 2022 1:41 PM
To: 'Drew Vanderveen' <dvanderveen@beavertonoregon.gov>
Cc: 'lora_wells@comcast.net' <lora_wells@comcast.net>
Subject: RE: [EXTERNAL] RE: noise issues

Hi Drew,

Thanks for your voicemail earlier today June 15th, and thanks for calling and speaking with me this afternoon.

I will do whatever is needed to support enforcement here. I did take a couple pictures last night. I also recorded about 90 seconds using my iphone audio recorder application. Playback on the iphone only reveals the clicking of the clock in our upstairs room here. But after you and I spoke today, I did play the audio through a system that has a base speaker – and low and behold, you can definitely here the base beating, even though the clock clicking is far more pronounced – but the base beat is there. And I didn't call the non-emergency number last night thinking for too long that since it was a Tuesday night the music would soon stop. It didn't, so I walked over and spoke to them. The folks there initially said they're renting and didn't know anything. Then the guy (photographer?) I spoke with longest said he/they were family members of the owners, were told the music needed to be turned off at 10pm, and that they'd get everything turned off. But it was 1:30 am 6/15 when (while I was still there) they finally did get the sound system powered off. Neither of us quite understood why it took so long to turn off. He (and all of them) seemed nice enough. But it's clear there's little if any urgency or importance in actually having the sound turned off by 10 pm. The speakers still looked like they were sitting directly on the floor (i.e., no foam or spacer or anything between speaker structure and floor structure), and the stage is still at the SW corner inside the space (so speakers and stage face our home on the NE corner of the Laurelwood – BVH intersection). I saw no evidence of anything changed to try to mitigate the sound. And I witnessed nothing last night / early this morning that would give me any confidence that Queez Asian Cuisine here at 8225 SW Apple Way will be more seriously attempting to adhere to the 10pm to 7am quiet hours any day soon, sadly. The people all seemed nice enough, but none of them even tried to turn off the sound system until I had already been inside their space there speaking with them for at least 30 minutes.

I'll make it a point to call the non-dispatch police number in the future. I talked myself out of doing that last night around 11:00 ish thinking that the sound would likely stop soon, being a Tuesday night and all, and not wanting to protract staying up. But as it turned out I ended up staying up anyway trying to do some work rather than try to sleep with the constant base.. And I should have called because it ended up that I wasn't really able to go to bed anyway until about 2am ish, after having walked over there to Queenz to speak with them...

I'll also try to find an app or something that might allow for better video and audio recording of the noise.

Sadly, I do very much support denial of any use permit for this establishment because they've demonstrated that they will thumb their nose at whatever quiet hours there may be. My vote is that the zoning and use of the property revert back to what it was before Queenz occupied the premises. Traffic isn't getting any quieter, and the last thing we need is more unchecked or uncheckable or unmitigated sound pollution. Our residential area here has to be one of the last row of homes backing up to BVH, and a sound wall would be nice (but is understandably perhaps too expensive). When the US Bank went in, there was a promise not to use high mounted general 24-7 lighting or lower mounted up lighting, to avoid light pollution. That didn't happen, so we're skittish about further development and changes that might further erode the living conditions at our properties.

Best regards,
-Doug

From: Drew Vanderveen <dvanderveen@beavertonoregon.gov>
Sent: Wednesday, June 15, 2022 7:20 AM
To: doug_wells@comcast.net
Subject: RE: [EXTERNAL] RE: noise issues

Hi Doug,

Let's chat this morning. I'm going to start building a court case but I'll need some help from you. When we visited at your house a few weeks back, I suggested you take video's from your upstairs window when the noise is going. Did you take any videos? If so, they'll have to contain some verbage and I can go over all that when we talk for any future video evidence.

I'm going to get a statement from the planning person working their conditional use permit so I will have expert testimony on planning/zoning regulations if this goes to trial.

I will be out there today taking measurements of the distance between your prop. and the restaurant, might need your assistance with that.

Thanks,

Drew Vanderveen
Code Compliance Ofc.
City of Beaverton
503-718-1629

From: doug_wells@comcast.net <doug_wells@comcast.net>
Sent: Wednesday, June 15, 2022 12:50 AM
To: Drew Vanderveen <dvanderveen@beavertonoregon.gov>
Subject: RE: [EXTERNAL] RE: noise issues

Hi Drew,

This is getting absolutely ridiculous! It's 12:45am 6/15/2022, and the base boom has been continuing since at least 11pm or so (6/14/2022). It's a Tuesday night / Wednesday morning, so this is not what my wife and I expected. We expected problems on weekends mainly. We have zero confidence Queenz will shut down activities at 10pm. Tracy has called to ask to come over to listen to sounds levels and such. But my wife and I are pretty much done with this.

I'm going to walk over there right now, if my wife Lora let's me do that. I'll have to call the police dispatch number again I guess. That's so time consuming and disruptive.

Please let me know what my next steps are. The Queenz folks are apparently not going to try very hard to comply with quiet hours...

-Doug

From: Drew Vanderveen <dvanderveen@beavertonoregon.gov>
Sent: Tuesday, June 7, 2022 7:39 AM
To: doug_wells@comcast.net
Subject: RE: [EXTERNAL] RE: noise issues

Alright, just let me know if it continues and we'll deal with it if happens further.

Thanks,

Drew

From: doug_wells@comcast.net <doug_wells@comcast.net>
Sent: Monday, June 6, 2022 2:07 PM
To: Drew Vanderveen <dvanderveen@beavertonoregon.gov>
Cc: lora_wells@comcast.net; doug_wells@comcast.net
Subject: [EXTERNAL] RE: noise issues

CAUTION: This email originated from outside the City of Beaverton. Exercise caution when opening attachments or clicking links from unknown senders.

Hi Drew,

Lora and I haven't been home the last two weekends, so we really can't provide feedback.

Thanks for continuing to help with this!!

Best regards,
-Doug

Doug and Lora Wells
8170 SW Maple Drive
Portland, OR 97225
Doug's cell 503-866-2749

From: Drew Vanderveen <dvanderveen@beavertonoregon.gov>
Sent: Monday, June 6, 2022 8:08 AM
To: doug_wells@comcast.net
Subject: noise issues

Good morning Doug,

I'm following up on our conversations about the late music coming from the restaurant across the road. Has this issue been under control for the last 2 weekends?

Thank you,

Drew Vanderveen
Code Compliance
City of Beaverton
503-718-1629

I currently work 7:00-3:30 and respond shortly to phone calls or emails.