

**From:** Trisha McPherrren <mcpherrrent@gmail.com>  
**Sent:** Saturday, June 23, 2018 3:11 PM  
**To:** Anna Slatinsky  
**Cc:** Mike Neff  
**Subject:** Recent incidents at the Bottledrop

June 23, 2018

Dear Ms. Slatinsky,

I would like to tell you about the two incidents this week that had me calling the Bottledrop supervisor, Claire Schmidt. One of those incidents resulted in a call to the code compliance John Douglas, and I am waiting for a response.

In the first incident on the afternoon of June 20, 2018, I observed that several shopping carts had been lined up in the shrubbery along the front of the property. They sat in such a way that would constitute a trip hazard to pedestrians. I called Claire, and she promised to talk to the employees about it.

The second incident involved a nuisance odor that was above and beyond the usual mixed drink smell. On the afternoon of June 21, 2018, my children and I were in our yard at 9115 SW Club Meadow Lane, when the odor of a chemical solvent and artificial pine scent reached us. Personally, artificial pine fragrance is an asthmatic trigger for me, so I went in search of the source. Walking several yards west on Club Meadow, we realized that the source was Bottledrop, who had all doors (including the side roll-up) open for cleaning. I called and left a voicemail with Claire. About an hour later, the smell had lessened, so again, I walked to where I could see the building, and the doors had all been shut. We could still smell the solvent as far away as the adjacent property, 9240 SW Club Meadow Ln. I again called and left a voicemail advising Claire that I would now be calling the Beaverton Code Compliance Program for advice about this use of cleaning products. I did call and leave a voicemail with John Douglas, but I also wrote him an email that explained the issue. I can provide a copy if you would like it. About an hour after all of this, Claire returned my call, told me that the facility cleans with Pine Sol, and promised to look into it.

These are just two examples of the daily offerings that my neighbor Bottledrop provides. At the City Council, neighbors were asked why we never complained, called code compliance, or tried to work with the Bottledrop to come to a solution. I appreciate their advice. I am now calling nearly every day.

Thank you for your consideration of this matter.

Sincerely,

Trisha McPherrren